

Hello, I'm Jasmine

I'd like to join your team

✉ Jasminelowery98@gmail.com

📞 512-680-0822

📍 Tacoma, WA

Software



Frontend

HTML
CSS
Bootstrap 5

Tools

Google, Microsoft
Mac, Windows
Slack
Canva

Hard skills

- Design software
- Frontend technologies
- Data privacy compliance
- Scheduling
- Documentation
- User support
- User-centered design
- Multi-channel communication
- Identifying user pain points

Soft skills

- Conflict resolution
- Critical thinking
- Adaptability
- Receptive to feedback
- Active listening
- Accountability
- Collaboration

Education

UX/UI Certificate - Pierce College 2026

New Media Design AAS - In progress

Achievements

Chancellors list - Fall 2025

Maintained 3.8 or higher gpa while enrolled in 10+ credits - Spring 2024, Fall 2024, Spring 2025

Full-time student

2024-2026

New media Design

Lakewood, WA

Working independently in a remote setting, collaborating with peers via discussion boards for constructive feedback, while also managing multiple assignments to meet project deadlines.

Actriv Healthcare

2022-2023

Staffing coordinator

Tacoma, WA

Supported providers across multiple regions while developing strong user relationships through multi-channel communication (chat, call, email), and optimizing scheduling workflows to maintain an 80% fill rate.

Trusource Labs

2019-2020

Inbound Sales agent

Austin, TX

Handling high-volume calls and documenting user interactions consistently, while applying analytical thinking to verify user billing accuracy and ultimately closing the sale, meeting target KPI's.

Clover Park SD

2016-2018

Paraeducator

Lakewood, WA

Contributed to a supportive learning environment maintaining confidentiality, while following student IEP's tailored to their learning style and accessibility needs.